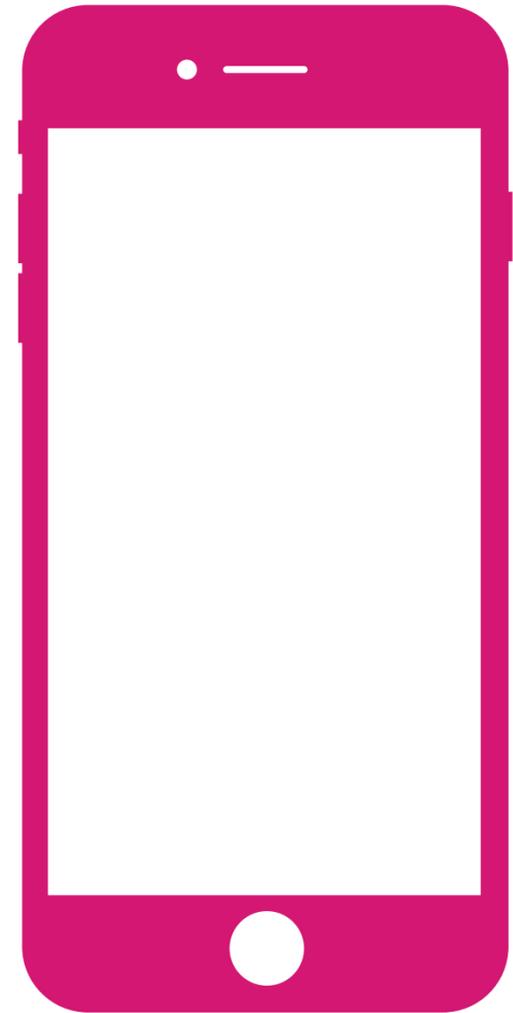


IPHONE BACKUP & RESTORE GUIDE

FOR  arisa health



BEFORE ACTIVATING YOUR NEW DEVICE

Complete a content back-up of your current iPhone

1

- Connect your device to a Wi-Fi network.
 - Select Settings.
 - Select Wi-Fi, Wi-Fi button should be green. If not slide button to right to turn on Wi-Fi.
 - Select name of desired Wi-Fi connection and enter in Wi-Fi password (if prompted).



BEFORE ACTIVATING YOUR NEW DEVICE

Complete a content back-up of your current iPhone

2

Go to Settings, tap on your name, tap on iCloud.

Tap iCloud Backup. If button next to iCloud Backup is not green, slide button to right to turn on backup.



BEFORE ACTIVATING YOUR NEW DEVICE

Complete a content back-up of your current iPhone

3

Tap "Back Up Now". Stay connected to the WiFi network until the process ends. Under Back Up Now, you'll see the date and time of your last backup. If you get an alert that you don't have enough iCloud storage space to complete the backup, follow the onscreen steps to buy more storage.



ACTIVATE YOUR NEW PHONE WITH AT&T

IMPORTANT: Before you begin make sure that you backed up your old iPhone using prior steps and checked your voicemail. To setup your new device you must also connect to WiFi as backup will take place over WiFi.

4

TURN BOTH YOUR NEW AND OLD PHONE OFF.

Go to AT&T Order Status Activation Portal:
Activate your wireless device (att.com link below)

<https://www.att.com/checkmyorder/activations/activateDevice.rt>



ACTIVATE YOUR NEW PHONE WITH AT&T

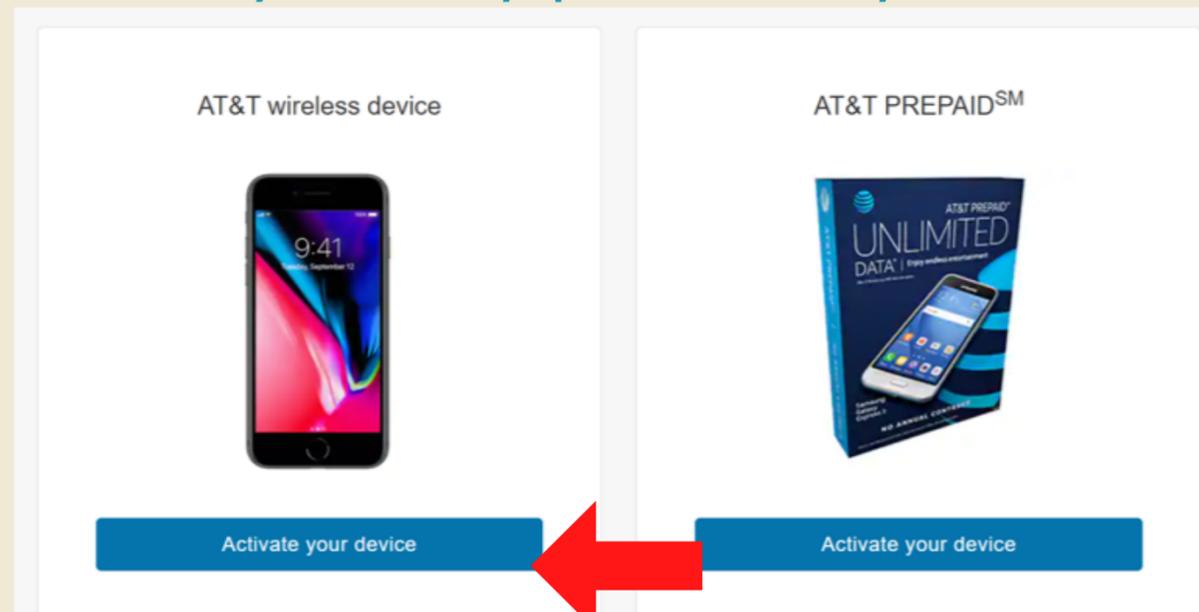
5

Select "Activate your device"

Enter in your wireless number and zip code 72762

Confirm that the device IMEI and SIM that displays on the screen matches what is on your new device packaging.

Hit next to proceed with port. DO NOT refresh the page, wait until you see the success screen and you may power on your new device.



SETTING UP YOUR NEW DEVICE FROM ICLOUD BACKUP

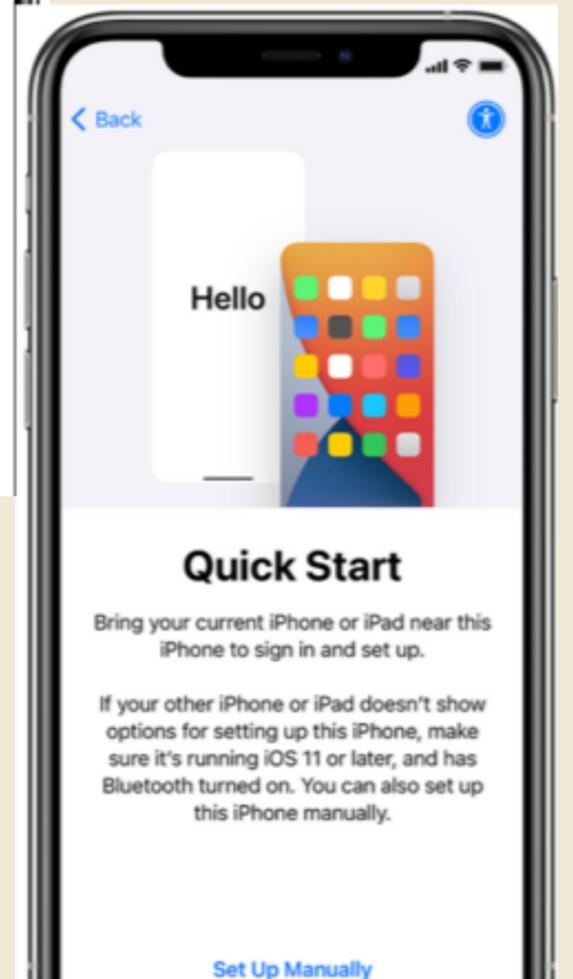
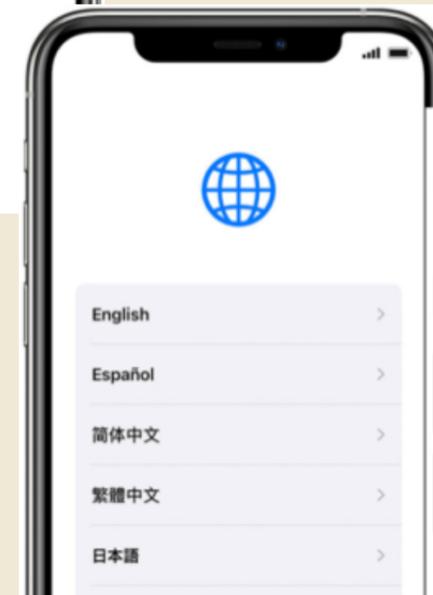
Note: You may also restore using Quick Start or iTunes. For instructions on how to restore using these methods reference [click here](#).

6

Turn on your new device. A "Hello" screen should appear.

Select preferred language.

If you have another device that's running iOS 11 or later, you can use it to automatically set up your new device with Quick Start. Bring the two devices close together, and then follow the instructions (included in link above).



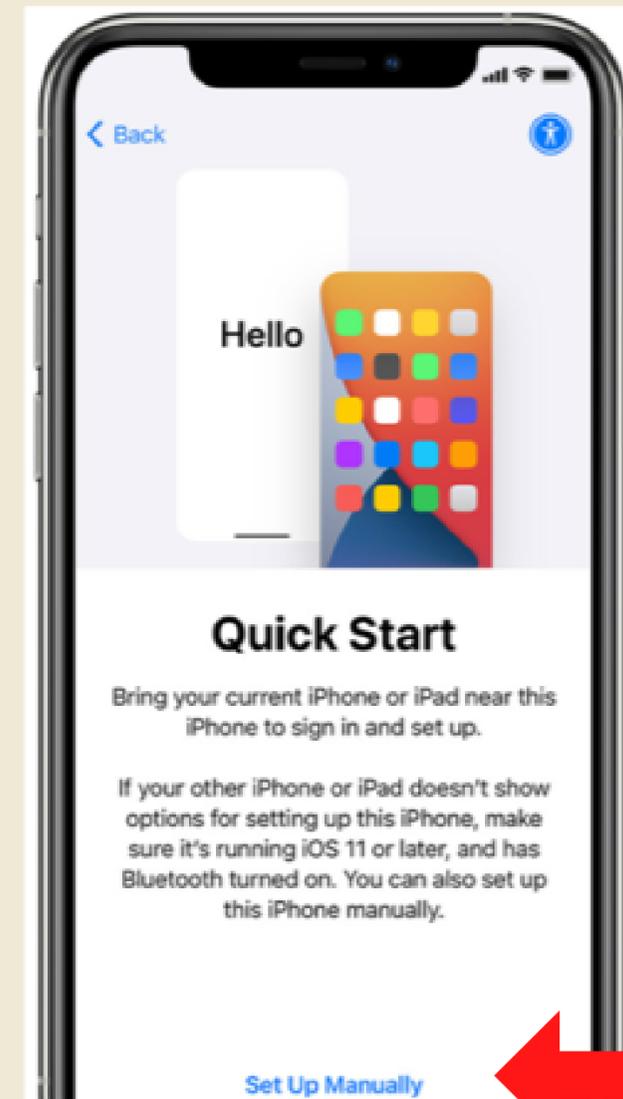
SETTING UP YOUR NEW DEVICE FROM ICLOUD BACKUP

Note: You may also restore using Quick Start or iTunes. For instructions on how to restore using these methods reference [click here](#).

7

If you don't have another device with iOS 11 or later, you can restore from your iCloud backup.

Tap "Set Up Manually" to continue.



SETTING UP YOUR NEW DEVICE FROM ICLOUD BACKUP

Note: You may also restore using Quick Start or iTunes. For instructions on how to restore using these methods reference [click here](#).

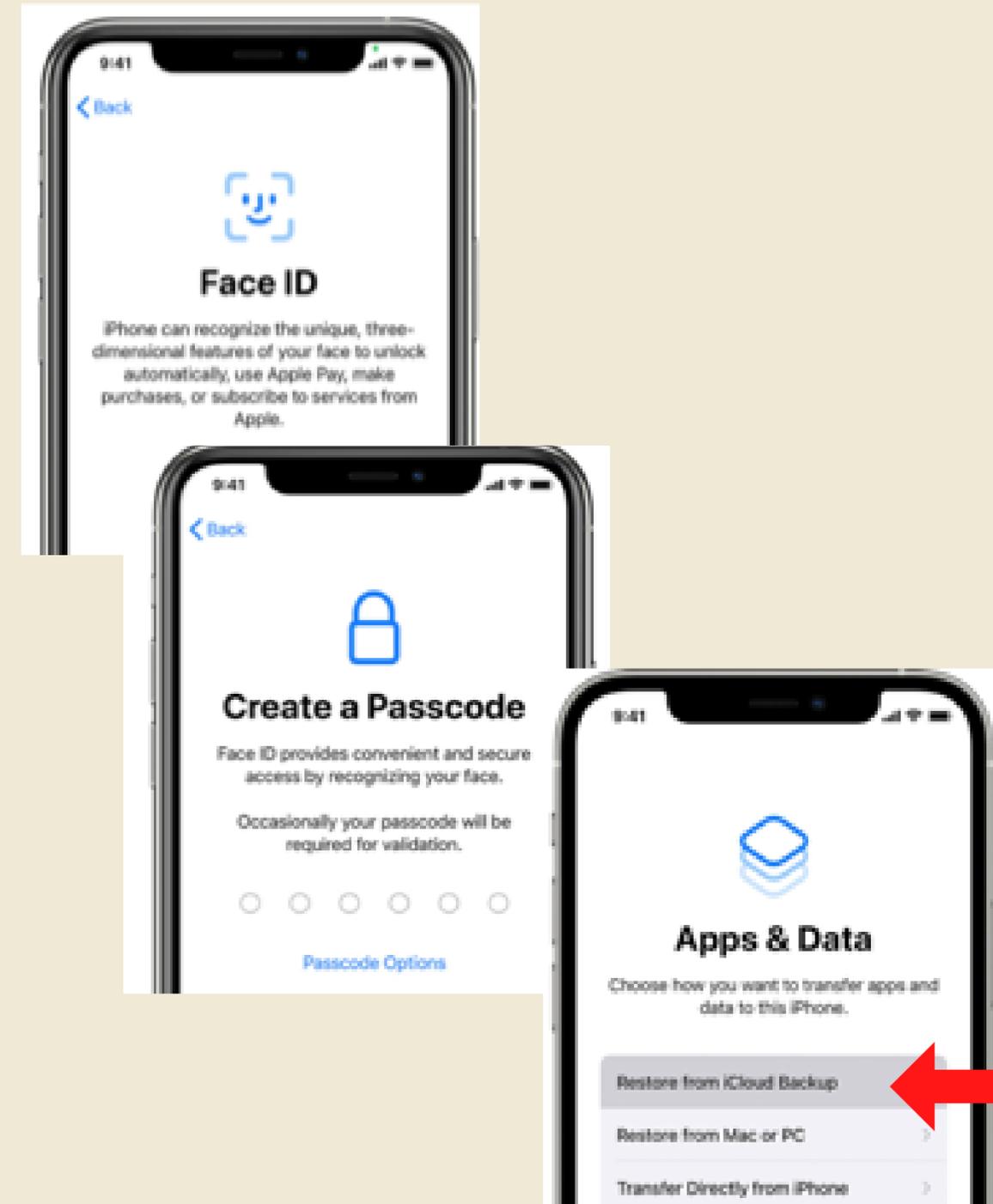
8

Tap a Wi-Fi network to join. Follow the steps until you see the Apps & Data screen, then tap Restore from iCloud Backup.

Your iPhone will prompt to setup Face ID. Select continue or to bypass select “Set Up Later in Settings”

Next your iPhone will prompt you setup a 6-digit passcode. If you'd like a different passcode type select Passcode Options.

Apps & Data select Restore from iCloud Backup



SETTING UP YOUR NEW DEVICE FROM ICLOUD BACKUP

Note: You may also restore using Quick Start or iTunes. For instructions on how to restore using these methods reference [click here](#).

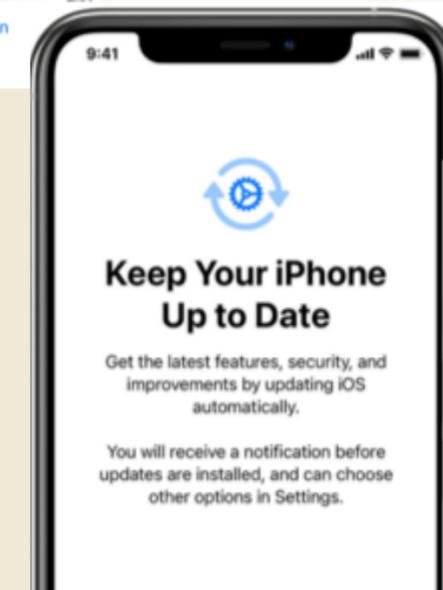
9

Sign in with your Apple ID and Password. If you have forgotten this information you can click hyperlink.

Select Next.

iPhone will then prompt to ask if you'd like to share info with Apple or App developers.

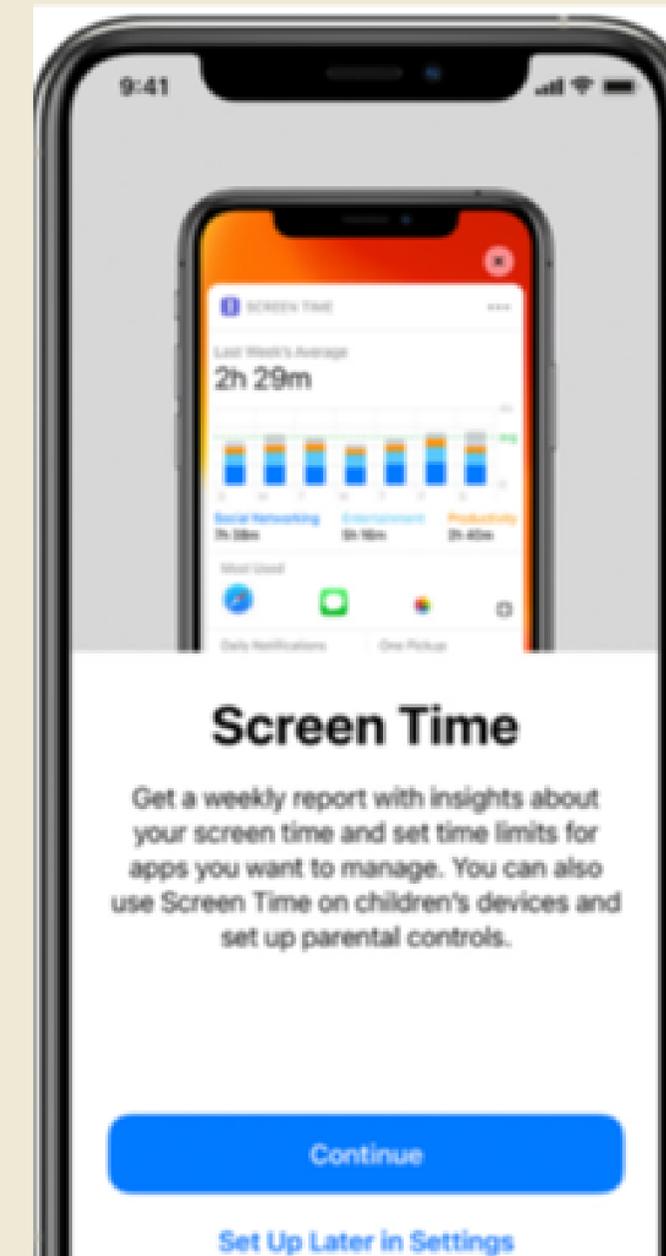
Next, you'll be asked to set up or enable services and features, like Siri. On some devices, you'll be asked to speak a few phrases so that Siri can get to know your voice. You may either hit continue or select "Setup Later in Settings" to skip.



SETTING UP YOUR NEW DEVICE FROM ICLOUD BACKUP

10

Your iPhone will ask you choose your display size, select then hit next. You'll be asked for additional display settings you can select Continue or "SetupLater in Settings" to skip.



WIPING YOUR OLD DEVICE

11

To erase your device, tap Settings > General > Reset > Erase All Content and Settings. This erases all data on your device.

iPhone will require you to enter in your phone passcode or iCloud password.

iPhone will request confirmation that you wish to erase all content. Select erase.

After you erase it, your device restarts and the "Hello" screen appears.

